

Booking Terms and Conditions

Terms and Conditions – effective for lessons from March 2022

Lessons can be booked via our online booking system hosted by EC Pro. You can access this system in several ways.

Via <https://shardeloesfarm.ecpro.co.uk/>

Via EC Pro app which can be downloaded to your mobile device.

In person at Shardeloes Farm Equestrian Centre Reception daily 8.30am to 5.00pm or by phone 01494 433333 or by email reception@shardeloesfarm.com

If you have any issues with your registration or booking, please do not hesitate to contact our reception team.

Lesson prices March 2022

Adult - 14 yrs plus	Peak	PC Disc	Off Peak	PC disc
30 min pl	£ 45.00	£ 42.75	£ 40.50	£ 38.48
45 min pl	£ 60.00	£ 57.00	£ 54.00	£ 51.30
45 min semi pl	£ 46.00	£ 43.70	£ 41.40	£ 39.33
30 min semi pl	£ 38.00	£ 36.10	£ 34.20	£ 32.49
1 hour grp	£ 42.00	£ 37.80	£ 37.80	£ 34.02
Children - 4 to 13 years	Peak	PC Disc	Off Peak	PC disc
30 min pl	£ 40.00	£ 38.00	£ 36.00	£ 34.20
45 min pl	£ 55.00	£ 52.25	£ 49.50	£ 47.03
45 min semi pl	£ 42.00	£ 39.90	£ 37.80	£ 35.91
30 min semi pl	£ 33.00	£ 31.35	£ 29.70	£ 28.22
1 hour grp	£ 36.00	£ 32.40	£ 32.40	£ 29.16

Peak

Tuesday to Friday after 4.00pm, All day Saturday & Sunday

Off Peak

Tuesday to Friday before 4.00pm



Bookings for both group and private lessons are subject to the following booking conditions: -

Payments and Refunds

Payment must be made in full at time of booking for all lessons. **Refunds are not given.**

Bookings for all lessons close 24 hours prior to the lesson.

Once booked, if you are unable to make a lesson and wish to reschedule, they may be transferred to an alternative date provided that 24 hours notice is given via the online system. Any cancelled lesson that is eligible will have a refund added to the users EC Pro account.

If appropriate notice is not given, cancellation will occur without a transfer and no refund will be issued.

If any rider ceases to ride at Shardeloes Farm Equestrian Centre, any lessons purchased but not used will be held for a period of 1 year, after which time they will be deemed invalid.

Covid 19 Cancellations

If a lesson needs to be cancelled inside of the cancellation notice period due to a rider having Covid 19 symptoms or exposure to Covid 19, please call the Reception Team on the number above to have the lesson cancelled and a credit issued. A minimum of 1 hours' notice and evidence is required.

Covid 19 Safety

Clean riding gloves must be worn by all riders.

Clients must supply their own equipment, a riding hat to current BHS standards and appropriate footwear. Current standards can be found at reception.



Currently we are unable to lend boots due to Covid 19 hygiene reasons.

We reserve the right to take a client's temperature if they are showing symptoms of Covid 19. If it is deemed that you are unable to ride, we will credit your online account.

Lesson Changes & Timetable Alterations

Shardeloes Farm Equestrian Centre reserves the right to make changes to lessons or coaches if necessary, including cancellations at short notice. In every circumstance we will endeavour to notify clients of such changes.

Contact Details;

Shardeloes Farm Equestrian Centre
Cherry Lane
Woodrow
Amersham
Bucks
HP7 0QF

Tel. 01494 433333